



**Tuesday November 29, 2016**

## **Closer Partnership, Better Health**



## **Evaluation Report**

## Q 1 - The Forum ...

Answer Options	Response Percent
Exceeded my expectations	44.7%
Met my expectations	55.3%
Did not meet my expectations	0.0%

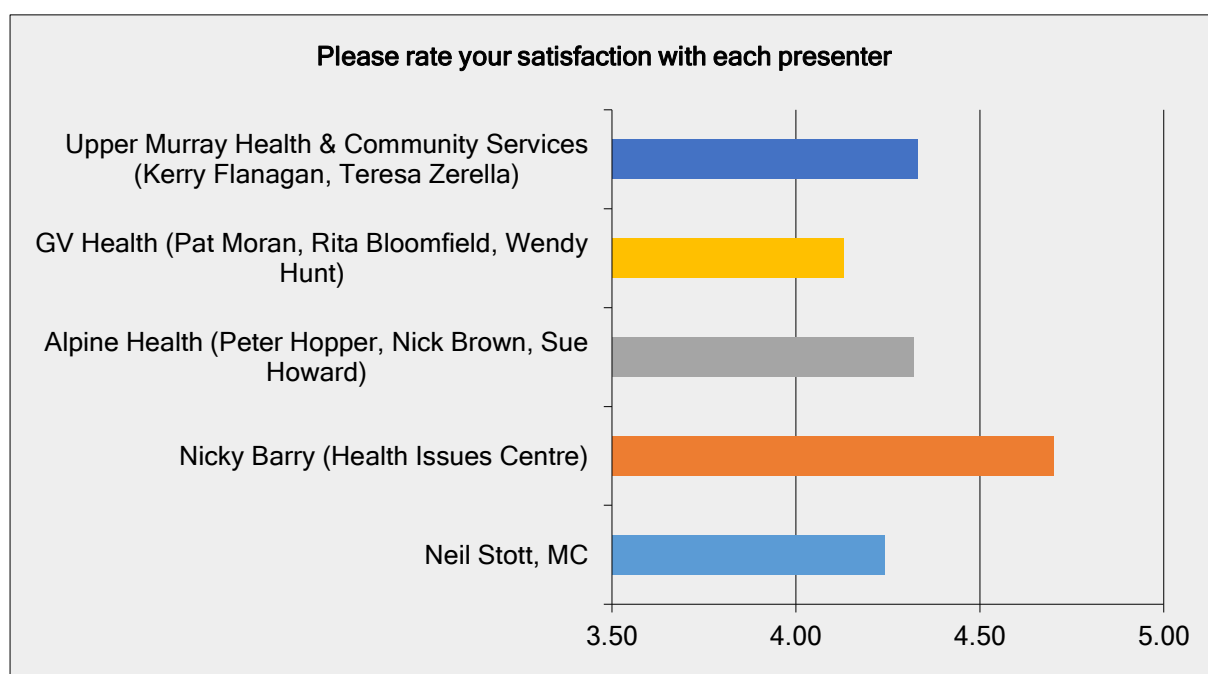
Excellent forum, Hopefully first of many  
Informative and inspiring  
Nicky was dynamic. Enthusiastic and excellent delivery. Day was excellently planned and chaired.  
Healthy connections between participants forming. Definitely the goals of this gathering were achieved but could be ongoing.  
All very interesting  
So useful to hear about other CACs and how they do things  
Very professionally conducted, Highly valuable  
Speakers were well prepared and diverse content  
A good day  
Listen to others, Collect ideas  
Well organised, Kept to timetable, Speakers enthusiastic and practical  
Great space - light, access  
Very good. Well done for taking a lead  
Well run and happy people willing to share  
I didn't know what to expect. I learned a lot and found the forum interesting  
Very informative, Answered lots of questions  
Excellent speakers, Afternoon session 😊  
Not enough time for networking  
Write up group notes as a resource. Promote Survey Monkey again.  
Learned and shared new ideas and met new people  
Always interesting to hear many and varied ideas/suggestions  
Nicky was dynamic, enthusiastic and excellent delivery. Day was excellently planned and chaired.  
Healthy connections between participants are forming. Definitely the goals of the gathering were achieved but could be ongoing.  
Great forum. Thanks  
Excellent, precise presentations.  
Delivered as "advertised"  
Had no expectation as I am very new to this committee.  
Found this very informative. To increase  
Great to hear what other services are doing - some great initiatives  
Very well organised - liked the BELL Lunch was delicious, great speaker, well informed and interesting.

## Q 2 - Why did you come to the forum?

To understand Consumer Participation in other organisations  
To learn more from other groups and to represent my own.  
Am passionate about CHAG and Alpine Health involving all. Invitation of Kate Duff, Alpine Health  
As a CHAG member, I enjoy meeting other organisations  
For my CAC.  
To learn more about other groups  
To learn from other services and their consumers, Sharing information, networking  
To network  
To support our CAC and ensure that are confident that exec. Support them.  
Ideas for recruitment/ consumer engagement.  
Part of planning, Wanted more I'm from CHAGS  
Because I believe the CAC concept is valuable  
To network, share ideas and see what other organisations are doing. Learn, share resources  
To understand community participation in other organisations  
Sharing  
Because we have had a CAC for 11 years and wanted to help.  
I was included having been on CHAG since 2004/5  
To increase skills and knowledge  
Accompanied consumer members  
Learn more and network  
To learn  
To support GVH consumers and to learn  
An invitation from the community liaison committee  
New. CEO would like to form a CAC in 2017  
Committed CAC member and Board for six years.  
Representing CAC  
To support consumer engagement in health.  
To find out how to improve our CAG(CAC) committee  
Part of learning a new role  
Gain knowledge- ideas and possibly actions  
As. C.A.C chair you' re always learning  
To learn from others  
I was made to by Kate, No really wanted hear what others had to say.  
Member of Alpine CHAG, Self-knowledge, Great opportunity  
To find what other groups were involved with  
Networking, Sharing/caring  
To learn what is expected of me.  
Community Engagement may have something to offer. Support for our group.  
To increase capability of the committee  
Because building community participation is a high priority.  
To support our CHAG team from Alpine Health and interest in other communities.  
To learn more about what is happening and what still needs to happen.  
To meet the other consumer groups for ideas.

### Q 3 - Rate your satisfaction with each presenter

Please rate your satisfaction with each presenter							
Answer Options	Excellent	Very good	Good	Fair	Poor	Rating Average	Response Count
Neil Stott, MC	17	23	6	0	0	4.24	46
Nicky Barry (Health Issues Centre)	34	12	1	0	0	4.70	47
Alpine Health (Peter Hopper, Nick Brown, Sue Howard)	20	22	5	0	0	4.32	47
GV Health (Pat Moran, Rita Bloomfield, Wendy Hunt)	15	21	9	0	0	4.13	45
Upper Murray Health & Community Services (Kerry Flanagan, Teresa Zerella)	18	24	3	0	0	4.33	45
Other (Or not present state here)							22



Wonderful ideas, expanded the mind, What can we do better? Maybe what we can do together e.g. Share training

Food excellent, A/con problematical

All sessions were very informative, an opportunity to see what other organisations are doing.

Modesty forces us not comment ( on own presentations)

Would love to see/hear Nicky "perform" seriously. So much to hear, contribute, share, adopt.

Really enjoyed Kerry's presentation. Very relatable.

Neil should be in Show Business

Can notes be drafted for review by facilitator before dispersment

Wonderful ideas expanded the mind. What can we do better? Maybe what can we do better together - i.e. Share training

## Q 4 - Satisfaction with Speed Dating Session

Please rate your satisfaction with the Speed Dating session.		
Answer Options	Response Percent	Response Count
Excellent	25.5%	12
Very good	51.1%	24
Good	12.8%	6
Fair	4.3%	2
Poor	0.0%	0
NA	6.4%	3

## Q 5 - Satisfaction with Panel Session

Please rate your satisfaction with the panel session.		
Answer Options	Response Percent	Response Count
Excellent	19.1%	9
Very good	42.6%	20
Good	27.7%	13
Fair	2.1%	1
Poor	0.0%	0
NA	8.5%	4

## Q 6 – How was the ...

How was the ...						
Answer Options	Excellent	Very good	Good	Fair	Poor	Response Count
Promotion of the event	9	24	12	0	2	47
Venue	27	16	3	0	0	46
Choice of speakers	19	24	3	0	0	46
Morning Tea	11	24	10	0	2	47
Lunch	26	17	4	0	0	47
Handouts provided	25	17	4	0	0	46

Alas route directions were vague. Even the Tourist Bureau could not direct me.  
 No morning tea healthy option. Consider healthy options.  
 Fruit? Would recommend healthy catering at any Health Industry function  
 Promotion from my org.  
 Some CAC s did not provide invite to all members  
 Morning tea - too much sugar.  
 Long trip and return. Food and drink important for all participants.  
 Panel session too short. More fruit choices  
 Healthier morning tea  
 Excellent work. Handouts spot - on  
 Thank you!  
 Need to put venue address on flyer  
 Glad I didn't have mobility issues  
 Luscious indeed  
 Perhaps I missed out somewhere! This was a positive

## Q 7 – The Forum was ...

The forum was		
Answer Options	Response Percent	Response Count
Too long	6.4%	3
Too short	6.4%	3
Just right	83.0%	39
NA	4.3%	2

Best to finish about 2:30 pm. Big expectation for consumers to spend the whole day  
Material presented was inspiring, admirable - maybe more time for discussion /questions  
A challenge for those of us who travelled for 3 hours to get there the. 3 hours home!  
No longer due to length of travel for some areas, Slightly too long, Maybe finish an hour earlier  
Consider a location where you can allow our more disabled members to participate  
Very well planned, well attended. We have got a significant amount of information / inspiration from today. Thank you.  
Sensed a rush at the end. How do we get Speed Dating info? How to harness all the ideas (lots and lots in all the paper work)  
Start and finish times good for travelling  
No waste of time, Program kept moving and varied.  
Riveting😊, Useful - in fact it was exciting to be with so many committed consumers and workers.  
The time was right and covered a lot of subjects  
Maybe a little long if people leaving is anything to go by.  
Need to have at least one annually  
Kept to time frame which was excellent  
Travel time  
Esp at this time of year, so busy at end of year.  
Thank you

## Q 8 – Other Comments

Great venue  
Within the time limits of one day, today has been very valuable and challenging, so re- enthused.  
Excellent forum, well worthwhile. An eye opener for some of our group. Do it again please!  
Great planning, Speed Dating excellent idea for information sharing and to encourage new ideas.  
Great bellringing  
Perhaps more workshop / interaction throughout the day, to break up the presentations.  
Expected more take away info  
Did ring through my dietary requirements but they didn't get passed on to caterer.  
Having more regional forums, Setting up a regional network  
Next steps?  
Enjoyed the speakers/presenters. Left feeling refreshed despite the travel  
Thanks for the initiative  
Very good  
Excellent day  
Please invite us next time  
MUST Be an annual event  
Separate attendees on tables. Not an Alpine table e.g.  
Good initiative well received by those present.  
Networking excellent  
Some people found venue difficult find

Great thanks. DO IT AGAIN!

Correlate all info and forward to each regional service

Thanks for making webpage to deposit all material. May I ask that "speedating" butcher paper output be included? Either a photo or transcribed into Word or MS-Excel. Thanks

Amazing resource for our group.

Would like regular opportunities to network around community participation.

This was positive, interesting and informative conference.

## Q 10 – Age

Your age		
Answer Options	Response Percent	Response Count
Under 20	0.0%	0
21-30	4.5%	2
31-40	11.4%	5
41-50	2.3%	1
51-60	18.2%	8
61-70	34.1%	15
71-80	27.3%	12
over 80	2.3%	1
Prefer not to say	0.0%	0

## Q 11 – Speak a language other than English at home

Speak a language other than English at home		
Answer Options	Response Percent	Response Count
Yes	4.5%	2
No	95.5%	42
Prefer not to say	0.0%	0

## Q 12 – Aboriginality

Not an Aboriginal or Torres Strait Islander	100.0%	41
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## Q 13 – Identify as LGBTI

No	97.6%	41
Prefer not to say	2.4%	1

## Q 14 – Gender

Your gender		
Answer Options	Response Percent	Response Count
Male	25.6%	11
Female	74.4%	32

## Q 15 – Home Postcode

Postcode	Totals
Shepparton - 3630	4
Kialla / Shepparton East - 3631	3
Numurkah - 3636	2
Cobram - 3644	2
Benalla - 3672	2
Wodonga - 3690	4
Wodonga suburbs - 3691	2
Tawonga - 3697	1
Tallangatta - 3701	1
Corryong - 3707	7
Alexandra - 3714	2
Myrtleford - 3737	2
Ovens - 3738	1
Porepunkah - 3740	1
Bright - 3741	6
Beechworth - 3747	2
Not submitted	4